



ENQUIRY REF. No.	K-E&P/DP/SR/0908/2024-25
DATE	25.07.2024
DUE DATE	31.07.2024 till 1:00 PM

Dear Sir,

Please submit your lowest and competitive offer in a SEALED ENVELOPE, DULY SUPERSCRIBING OUR ABOVE ENQUIRY REF. NO., DATE and DUE DATE on it/ OR MAIL, with other details of F.O.R terms, Taxes, Credit period, Delivery offered, Name of the Make, Detailed Specification etc., for the below Supply or Service

Sl No	Item Code	Item Description	Uom	Qty
01	MGW2544	COMPREHENSIVE AMC FOR 10 KVA UPS Make:VERTIV AS PER ANNEXURE ENCLOSED	NO.	01

**SERVICE REQUIRED AT OUR AYUSH PLANT, DHARWAD**

Please ensure that your offer reaches us on or before Due Date by courier OR Speed post to below office address:

*M/s. Karnataka Antibiotics and Pharmaceuticals Limited  
Plot No.37, Arka The Business Centre  
NTTF Main Road, Peenya Industrial Area  
2<sup>nd</sup> Phase, Bengaluru-560058  
Ph. No.080-23571590*

OR you can also mail us to our email: [puren@kaplindia.com](mailto:puren@kaplindia.com)

NOTE:

01. PLEASE VISIT OUR SITE FOR BETTER UNDERSTANDING THE SCOPE OF WORK
02. IF YOU ARE NOT PARTICIPATING IN THE TENDER PLEASE SEND A REGRET LETTER.
03. VENDOR HAS TO QUOTE AS PER OUR TENDER BOQ ONLY IN YOUR COMPANY LETTER HEAD.

Thanking you,

Yours faithfully,  
For KARNATAKA ANTIBIOTICS  
& PHARMACEUTICALS LIMITED

YUVARAJA. M  
DY. MANAGER – PURCHASE DEPT.  
MOB: 9945317873

**KARNATAKA ANTIBIOTICS AND PHARMACEUTICALS LIMITED,  
AYUSH PLANT- DHARWAD**

**Annexure - I**

**PR No. 2024D00316**

**Date: 01/04/2024**

**Sub: COMPREHENSIVE AMC FOR 10 KVA UPS (MGW2544) FOR DHARWAD PLANT.**

**Make:** VERTIV, 3 ph. I/P and 1ph O/P

**SLNo:** 21012017372228102141.

**Model No:** S600D.

**Battery:** 12V, 65 AH Sealed Lead-acid battery -20 no's

**Visits:** 4 Preventive maintenance service and Unlimited Break Down call.

**Note:** Before quoting please visit the site and refer capacity, make and other details.

Only Vertiv authorized service vendor can participate in tender process and authorized certificate to be attached along with quotation.

**TERMS & CONDITIONS**

1. Defective parts discovered during maintenance can be replaced by new parts, no repair of any parts.
2. Spares replaced will be either of the same make or equivalent.
3. To be replaced or Parts removed shall be property of KAPL.
4. Vendor shall carry all the tools required for Servicing of UPS
5. All the UPS parts should be cover under AMC except UPS battery
6. Vendor should attend the Problem with in 12 hrs from time of break down call.
7. Defective parts should be replaced on same day or maximum of 24 Hrs if fails to replace on or before 24Hrs, stand by UPS to be provided by vendor till rectification of our UPS.
8. During PM service following works to be carry out
  - a. Check the all UPS components for working condition
  - b. Checking of individual battery voltage
  - c. Removing of dust inside the UPS under offline condition
  - d. Cleaning of UPS & battery terminals, etc
  - e. Submitting of field service report